



California Consumer Privacy Act (CCPA) and California Privacy Rights Act (CPRA): FAQ

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Note: This document is provided for informational purposes only and does not constitute legal advice. Egnyte advises any interested parties to consult with professional advisers as needed to tackle specific issues relating to data privacy.

What services does Egnyte provide to its customers?

Egnyte’s business-to-business intelligent content platform helps our customers manage their data through a content classification, collaboration, and protection solution. The Egnyte platform lets customers access data more securely, collaborate on data more efficiently, and track sensitive data more effectively. Customer content is hosted in different third party-secured cloud platforms based on the customer preference.

What are CCPA and CPRA?

CCPA is a California law that went into effect on January 1, 2020, and was later amended by CPRA, which went into effect on January 1, 2023. CCPA provides California consumers with certain rights regarding their personal information that may be collected by businesses. It also requires that some businesses provide certain information to consumers, including notice around the types of use and collection of personal data.

CPRA amended CCPA by adding additional consumer privacy rights and obligations for businesses. It also established the California Privacy Protection Agency and tasked it with certain responsibilities, including implementing and enforcing the law and educating the public on its rights and obligations under the law.

What rights do CCPA and CPRA provide to consumers?

CCPA and CPRA were implemented to protect California consumers and households, and the laws grant consumers the following rights:

- i. **Right of Access** to know about the personal information a business collects about them and how it is used and shared.
- ii. **Right to Deletion** of certain personal information.
- iii. **Right of Correction** of inaccurate personal information.
- iv. **Right of Opt-out** to prevent your personal information from being “sold” to third parties or “shared” for the purpose of cross-context behavioral advertising.
- v. **Right to Non-discrimination;** and
- vi. **Right to Limit** the use or disclosure of a consumer’s Sensitive Personal Information.

What entities do CCPA and CPRA regulate?



CCPA and CPRA regulate the behavior of for-profit entities doing business in California where such entities: i) have annual gross revenues more than \$25 million as of January 1 of the prior calendar year, ii) buy, sell or share the personal information of 100,000 or more California residents or households, or iii) earn more than half of their annual revenue from selling California residents' personal information.

What are Egnyte's security and confidentiality commitments?

Egnyte remains focused on any and all data security and privacy issues that may impact us or our customers, and we continually monitor new legislation or regulations addressing these issues. To maintain compliance with the General Data Protection Regulation (GDPR) out of the European Union, Egnyte adopted its customer-centric Data Protection Addendum, inclusive of the latest Standard Contractual Clauses, which can be found at the following link: <https://www.egnyte.com/enterprise-tos/data-protection-addendum.html>. In addition, Egnyte has published on its website a Privacy Policy, which it periodically updates for changes necessitated by applicable new or amended privacy laws. Egnyte's Privacy Policy can be found at the following link: https://www.egnyte.com/corp/privacy_policy.html.

These documents serve to highlight Egnyte's privacy practices and well-rounded security infrastructure and operational controls, which are aimed at always protecting customer information and maintaining compliance with applicable laws and regulations. Egnyte's security program is regularly audited by external parties, and it provides for the processing of customer personal information only as instructed by customers and in accordance with commitments laid out in Egnyte's services agreements.

Can a business that collects personal information from California residents or households use Egnyte's services?

Yes, neither CCPA nor CPRA prevent such businesses from entering into agreements with Egnyte to utilize our services. The passage of these laws has not changed Egnyte's pre-existing commitment to security and privacy of both customer and non-customer personal information. We continue to make refinements in our business practices to address the ever-evolving privacy landscape, including those necessary to better address the above-described rights of consumers embodied in CCPA and CPRA. Irrespective of its business relationship with Egnyte, each customer should consult with its advisers to ensure that its collection and/or usage of personal information meets its own obligations under CCPA and CPRA.